

23 August 2016 | Mumbai

# WHEN CORPORATE EXCELLENCE SHOWCASED IN FINEST FORM

**Elets' first** BFSI CTO Summit in Mumbai proved to be a major draw with top-notch industry leaders and stakeholders making their presence felt with their pearls of wisdom during the grand show.

**From CEOs**, presidents, directors and even senior government officials discussing innovation, latest technologies and solutions, it was truly an amalgamation of minds from India and abroad.

Various business leaders were also conferred upon awards in appreciation of their excellence.

**Inaugurated by** Small Industries Development Bank of India Chairman and Managing Director along with UIDAI's Deputy Director General and SBI's Deputy Managing Director, the daylong summit highlighted ICT's usefulness in serving customers the better way.







Role of IT for Better Customer Engagement in BFSI Sector

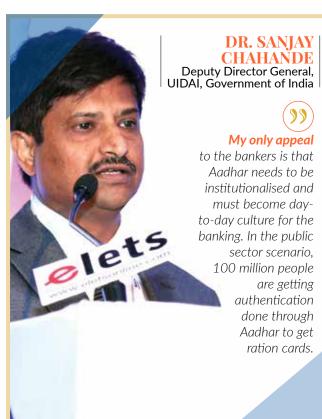


#### DR. K SHIVAJI Chairman & Managing Director, SIDBI



#### Whichever bank or

financial institution will be able to operate more progressively and advanced way through simplest and not only the lowest cost will be the key differentiator, and with that differentiation, gradually you will find that you don't need to visit the bank's branch.









Helping Large Financial Services Enterprises Seize the Cloud Opportunity







#### PANEL DISCUSSION



# MODERATOR GANESH KUMAR Chief General Manager, IT, Reserve Bank of India



#### As a regulator,

RBI has to ensure that the depositor's money is safe, is kept in a protective manner and that it is available to the depositor whenever he wants. That holds true for the market service participants as well. A lot of support is given by the RBI to see that ultimately the customers get comfort.













#### **STEPHEN MILES**

Chief Technology Officer, Asia Pacific & Japan, CA Technologies



#### We are connecting

to more people, thinking of building more channels in our business not just for more connectivity but treating customers with a different touch point to our business with an intelligent interaction, recognizing where he comes into a business, where he has changed through different hand off points during the course of the day and treating customers with intelligence and knowledge.



#### PANEL DISCUSSION









Discussion on Block chain Technology





# PRAVEEN JAYACHANDRAN Research Scientist, IBM Research



### People can interact

with each other in a secure and transparent manner if they use Block Chain technology. This technology will guarantee immutability of transactions. Other than the legitimate party no one can modify the past history of transactions.







Instant Issuance: An Essential Strategy







#### PANEL DISCUSSION

Implementation of innovating Technologies for NextGen Banking

#### MODERATOR

#### **GAURAV ZUTSHI**

Chief Digital Officer, Aditya Birla Financial Services



#### We have 8.8

million customers. Digital innovation helps in cross selling of the product very well because you can view their data footprint and their current financial assets. Referring can then recommend customers with the next best financial products apt for them. We, at Aditya Birla group, believe that Digital is going to be a good enabler.









MILIND VARERKAR Genreal Manger-IT, Saraswat Bank



#### We have taken

a lot of initiatives to bring more and more digitization into our bank. On technology front we are using fault omitting systems, making infrastructure resilient, on the process end we are making sure that the loan origination and disbursements are automated.

#### **TECHNOLOGY PRESENTATIONS**

**SAJAN PAUL**Director, Systems Engineering/CTO,
Juniper Networks, India and SAARC



#### Juniper is networking

and IT infrastructure company. It creates innovative technologies that help our customers connect their ideas, compete, and thrive in an ever-changing world. .., the world needs network innovation to connect ideas and unleash our full potential. Juniper is taking a new approach to the network one that is intelligent, agile, secure and open to any vendor and any network environment.





#### PANEL DISCUSSION

Financial Technology with Robust Payment System: Need of Hour for Banks, Financial Services and Insurance providers

#### MODERATOR

#### **SURESH A SHAN**

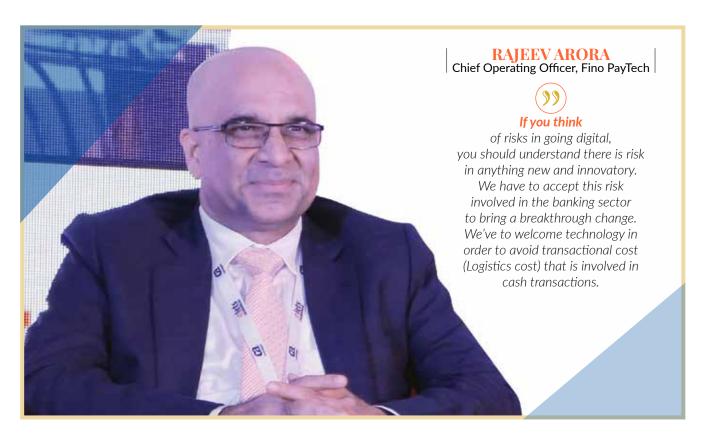
Head –Innovation and Future Technology, Mahindra and Mahindra Financial Services Limited



#### Two to three

years down the line, we will see the maximum use of paperless transactions. I expect banks to play a major role in this regard by bringing more and more services boosting up the digitisation.





#### **TECHNOLOGY PRESENTATIONS**













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PARTICIPATING IN BFSI CTO SUMMIT

























































EXHIBITORS







